

## YEAR END REPORTING - INWO

Reporting year

01/04/23 - 31/03/24

KPI	Category (link to Guidance)	Description	Total	Percentage
4	<a href="#">Received</a>	Total number of concerns received	0	
5	<a href="#">Closed</a>	Total number of concerns closed	0	
5	<a href="#">Stage 1</a>	Number of concerns closed at Stage 1	0	0%
5	<a href="#">Stage 2</a>	Number of concerns closed at Stage 2	0	0%
6	<a href="#">Stage 1 Outcomes</a>	Number of concerns upheld at Stage 1	0	0%
6	<a href="#">Stage 1 Outcomes</a>	Number of concerns partially upheld at Stage 1	0	
6	<a href="#">Stage 1 Outcomes</a>	Number of concerns not upheld at Stage 1	0	0%
6	<a href="#">Stage 2 Outcomes</a>	Number of concerns upheld at Stage 2	0	0%
6	<a href="#">Stage 2 Outcomes</a>	Number of concerns partially upheld at Stage 2	0	
6	<a href="#">Stage 2 Outcomes</a>	Number of concerns not upheld at Stage 2	0	0%
7	<a href="#">Stage 1 Avg Working Days</a>	Average working days for concerns at Stage 1	0	
7	<a href="#">Stage 2 Ave Working Days</a>	Average working days for concerns at Stage 2	0	
8	<a href="#">Stage 1 Timescales</a>	Number of concerns at Stage 1 closed within 5 working days	0	0%
8	<a href="#">Stage 2 Timescales</a>	Number of concerns at Stage 2 closed within 20 working days	0	0%
9	<a href="#">Stage 1 Extensions</a>	Number of concerns at Stage 1 with authorised extension	0	0%
10	<a href="#">Stage 2 Extensions</a>	Number of concerns at Stage 2 with authorised extension	0	0%