**NHS Golden Jubilee – Digital & eHealth - Delivery Plan Progress Report Apr-Sep 2021**

Key for status:

*Proposal – New Proposal/no funding yet agreed*

*Red - Unlikely to complete on time/meet target*

*Amber - At risk - requires action  
Green - On Track  
Blue - Complete/ Target met*

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| **RAG Status (mandatory)** | **Deliverables (mandatory)** *these can be qualitative or quantitative* | **Lead Delivery Body** | **Risks (mandatory)** *list key risks to delivery and the required controls/mitigating actions* | **Outcomes (optional)** *include outcomes if possible – repeat for each applicable deliverable/ add multiple outcomes if required* | **Strategies, plans & programmes**  *repeat for each applicable deliverable/add multiple programmes if required* |

| Sept 21 Status | Key Deliverable Description | Summary of activities etc | Milestones/Target | Progress against deliverables end Sept 21  *(NB: for new deliverables, just indicate ‘New’)* | Lead delivery body | Key Risks | Controls/Actions | Outcome(s) | List any major strategies/ programmes that the deliverable relates to |
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|  | Office 365 email | Preparation and migration of all NHS Golden Jubilee email accounts and NHS.net email accounts to the national Office 365 platform | 100% migration to new platform | Complete  All accounts have now been successfully migrated | eHealth | Loss of email service during migration | Migration completed outside of normal business hours. Support in place to manage any issues post migration | Successful migration to new platform for all NHSGJ email accounts | Digital Health and Care Strategy Outcome – standardised communication and collaboration platform. |
|  | Digital learning pathway | Establish Digital learning pathway within NHS Academy | Define and embed a Digital learning pathway within the overall NHS Academy structure. | New | eHealth | Lack of support from external academic institutions | Early engagement with key academic stakeholder groups to establish and overcome key barriers to progress | Launch of Digital learning pathway | NHS Scotland Recovery Plan  NHS Academy |
| Proposal | NHSGJ Data Management Infrastructure | Define procure and implement a data management infrastructure for NHS Golden Jubilee | Develop Business Case  Design and procure new service  Implement and launch service | New | eHealth | Failure to secure funding due to other priorities | Ensure business case has executive buy in | Launch of Data Management Infrastructure | Digital Health and Care Strategy – Real time data analysis |
|  | Digital Outpatient Consultation | Support for expanded use of NHS NearMe | Growth of use of the service | New | eHealth | Resistance from clinical areas to use digital tools | Ensure benefits realisation is clearly communicated | Increase in use of NHS Near Me in clinical outpatients services | Digital Health and Care Strategy – Patient choice |
|  | Hospital Expansion  Ensure digital requirements are included in expansion plan | Particiapte in specification with building planners | Ongoing, including post commissioning of new site (snagging, further digital adaptations) | New | Expansion Programme | Global supply chain shortages lead to inability to source materials/equipment | Ensure procurement exercises are well in advance of installation | New expansion site is fully digital ready | NHS Golden Jubilee Expansion Programme  National Treatment Centres Programme  NHS Scotland Recovery Plan |