



Jubilee Life March

Earlier this week, we marked one year since the first Coronavirus lockdown was announced in the UK.

On Tuesday 23 March, our staff took part in the national one minute silence to commemorate those lost to the COVID-19 pandemic, and took a moment to reflect on all that we have experienced over the past year.

Issue 22

Welcome to the March 2021 edition of your new monthly digital staff magazine.

News



Board Walkthrough Film Catalogue

Over the course of the year, every department has gone to incredible efforts to adapt to the challenges the pandemic has caused. In the last few months the Communications team have been putting together a digital walkthrough of a handful of these departments, with each showcasing some of the fantastic work teams have accomplished in response to the COVID-19 pandemic.

This is an ongoing project, with a different team set to be featured each month. This month, take a few minutes to learn a bit more about our Theatres teams and all the challenges they have overcome to keep our services running over the last year.



You can view all the videos to date on our [Youtube Channel](#).

Whistleblowing

We are proud to support and encourage an environment where employees can raise concerns about patient safety, malpractice and other forms of harm.

From April 1 2021, there will be a new process in place for Whistleblowing, helping you raise these concerns, with a new focus on:

- Helping staff raise concerns as early as possible, and

- Supporting and protecting staff when they raise concerns.

A three stage process has been developed by the Independent National Whistleblowing Officer (INWO), with the procedures detailed in the [National Whistleblowing Standards](#). The first two stages are for NHS Golden Jubilee to deliver, with INWO acting as a final independent review stage. If the individual remains dissatisfied, they are able to escalate this for external review to the Independent [National Whistleblowing Officer](#).

This process gives staff the support and protection needed to feel confident raising concerns if they see something wrong.



New support materials and information will be distributed in the coming weeks, but in the meantime, you can find more information [here](#).

Whistleblowing Training

Ahead of the new Whistleblowing Standards coming into effect on 1 April, training is available for all staff in NHSScotland, including students, contractors and volunteers. These modules will teach you about the National Whistleblowing Standards and the role of the Independent National Whistleblowing Officer (INWO).

The modules have been provided by the INWO and are set out in two different learning programmes:

- one for staff who need an overview of the Standards.
- the other for managers and people who receive concerns from other staff in their day-to-day work.

[Click here to access the whistleblowing training modules](#)

Pay increase

NHS Scotland Agenda for Change staff will receive an interim pay increase - backdated to 1 December 2020 - ahead of full pay negotiations being concluded in the near future.

The pay increase is in recognition of an exceptional year of significant pressure for staff, ahead of the final 2021-22 pay settlement.

While pay increases are usually effective from 1 April both the 1% interim rise and the full pay settlement, once agreed, will be backdated to 1 December 2020, benefitting 154,000 Agenda for Change employees including all NHS nurses, paramedics, healthcare support staff and allied health professionals.

This payment on account will begin in March salaries, ensuring that Agenda for Change staff benefit from an increase in pay earlier than would usually be the case, with arrears paid in April in most instances.



Future retail experience in NHS Golden Jubilee

From Thursday 1 April, we will begin implementing a number of changes to the shop on our ground floor as patients, visitors and staff benefit from a range of new services provided. These will include the sale of stamps, ice-creams, freshly made sandwiches and wraps, along with sustainable barista style coffee, and a dedicated recharging zone.

The new outlet is due to open on Monday 17 May, however during this time of change, the following services will not be continued: mobile phone top up, gifts and the cash machine service.

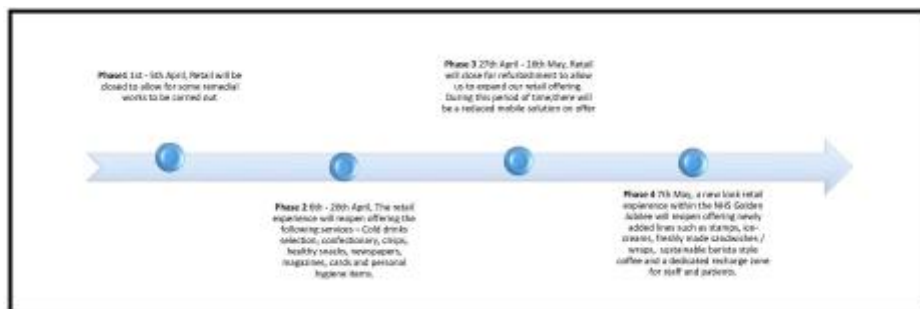
We are working on viable solutions to these services, such as cash back functionality, and we will announce more details of these positive changes in the coming months.



Vision

“A place for freshly made food and sustainable coffee offering whilst providing a range of products and services to meet the evolving needs of the NHS Golden Jubilee”

To allow us to achieve our overall vision we will be following the timeline illustrated below.



Opening times from 6 April 2021

Monday – Friday: 8am – 6pm

Saturday and Sunday: 10am – 4pm

COVID Vaccination Update

In line with the UK Joint Committee on Vaccination and Immunisation (JCVI) guidance that all second dose vaccination appointments will be completed within 12 weeks, **all key staff who received their first vaccine on the week of 11 January 2021 are scheduled to receive their second dose today, Wednesday 24 March 2021.**

Eligible staff have already been contacted to confirm appointments. **If you are due to receive your second vaccine and have not received an appointment, please call extension 6015 or 4122 or email [COVID vaccination](#).** Also use these same numbers to let us know if you cannot attend your appointment for any reason.

We hope that we can vaccinate all staff in the future, however, if you have the opportunity to receive your vaccine through your GP (or other), please go ahead with this and we will support you to receive your vaccine at another venue.

Attending your appointment

You must bring your NHS Golden Jubilee staff identification badge with you so that clinic staff can confirm your identity before sending you to a vaccination station.

Please report to the Hotel no more than five minutes before your appointment – Hotel staff will be on hand to guide you to the vaccination clinic.

In line with vaccine requirements, you will be monitored for 15 minutes before you can leave the clinic.

Please remember that no walk-in appointments are available, so please only attend if you have an appointment.

Reporting Side Effects

When you attend for your vaccine you will be given a copy of the 'What to expect after the COVID-19 vaccine' leaflet, which includes information on possible side effects.

If you experience any side effects, you should inform the Occupational Health department as soon as possible by emailing [Occupational Health](#).

All side effects reported to Occupational Health will be recorded on Datix and a yellow card completed.



[For further information visit the dedicated COVID-19 vaccine page on the COVID Hub.](#)



Dialogue
with **Jann Gardner,**
Chief Executive

Our Chief Executive 'Dialogue' sessions are a new way for the Chief Executive and Executive Directors to engage with all staff on a face-to-face basis.

The sessions will take place every month via a dedicated Microsoft Teams Channel.

Upcoming dates:

- Tuesday, 30 March 2021, 2pm-3pm
- Wednesday, 21 April 2021, 2pm-3pm
- Tuesday, 25 May 2021, 10am-11am
- Thursday, 1 July 2021, 11am-12pm

Please email chief.executive@gjnh.scot.nhs.uk to register your interest. You will be sent an invitation to attend.

If you are interested in attending please contact the [Chief Executive](#). You will be sent an invitation to attend.

Siren Study: update

The SIREN study team are absolutely delighted with the response from staff concerning this project. To date, over 80 members of staff have consented to take part in the project. The Jubilee was allocated a recruitment target of 113 which means that the opportunity to be involved in this important project is running out. If you are interested in participating in the project, send an email as soon as possible to the [COVID Research Team](#).

If you are a member of staff in any area of NHS Golden Jubilee, we would like you to consider participating in the study.

SIREN explores the issue of COVID-19 immunity following infection or vaccination. It is an UK Urgent Public Health study which is designed to answer one of the key questions: does previous exposure to COVID-19, or COVID-19 vaccination, prevent future infections? This is essential to help prepare for the future and keep as many people as possible safe from the virus.



Why are we doing this study?

The main way we diagnose COVID-19 is to take a swab from a person's nose and throat, to look for the presence of the virus. Once someone has recovered from the infection, the live virus should no longer be present, however once you have recovered it is possible that your body will have developed antibodies to fight the infection. These can remain in the blood and may help protect against future infection from the virus.

By doing both swab and blood tests together, regularly and over time, we will be able to assess long term protection and greatly improve our understanding in a number of other areas.

What's involved and how do I take part?

If you decide to take part, you will be asked to do the following:

a. Enrolment into the study

- Online enrolment consent and questionnaire (around 15 minutes)
- Nose and throat swab looking for the presence of coronavirus
- Blood test for antibodies The aim will be to collect initial samples within 48 hours of enrolment questionnaire completion. This study will also involve us collecting details about your working and medical history, as well as potential exposures to and symptoms of COVID-19, which will allow us to understand the results of your tests in context.

b. Follow-up

- Follow-up questionnaires (2-3 minutes): this will be sent straight to the phone number and/or email address that you provide
- Blood and swab tests Follow-up will last for 12 months, and the blood and swab tests will happen regularly. For most people the questionnaires, blood and swab tests will be every two weeks initially, although the frequency may change later on.

For more information, a full participant information leaflet can be found on [Staffnet](#)

To express your interest in taking part, please email the [COVID Research Team](#)

Learning and Development

National Offers

NHS Education Scotland has invited all staff to participate in their new webinar series, **Current Issues in Equality and Diversity**. The following webinar will focus on race equality.

Each webinar will feature a presentation on the topic by our expert speakers and the opportunity to have your questions answered. To find out more about the events and speakers, please refer to the [Equality and Diversity Zone](#) on Turas Learn.

The webinars are open to anyone, and do not require signing up – simply click the link at the webinar start time.

Project Lift

New and Popular Fully Funded Courses Available - April 2021 intake and open to all in Scotland.

Project Lift is now working in partnership with University of Glasgow to share **new** and **popular** courses and they are delighted to offer a limited number of **fully-funded places** on the following courses, thanks to the Scottish Funding Council:

- Project Management
- Introduction to Management and Leadership in Health Services
- Introduction to Climate Change and Carbon Literacy
- Intercultural Understanding and Emotional Resilience.



For further information on the above please visit the [Project Lift website](#)

Lateral Flow Testing

Managers responsibilities

Managers are reminded that they must ensure that the issue of Lateral Flow Testing (LFT) kits to individual staff is recorded. This can be recorded on paper form first or directly onto the LFT kit database on Sharepoint. If using a paper form initially it is important that this information is then uploaded.

It is also important that staff are reminded regularly, for example through team briefings, of the importance of continuing to use kits twice a week and uploading the results onto the national e-portal.

Managers are also responsible for informing Occupational Health of any positive test results obtained through a LFT kit reported to them by a member of their staff. Managers should advise staff obtaining a positive LFT test result to self-isolate and book a Polymerase Chain Reaction (PCR) test.

Finally, you they are also requested to summarise and provide any feedback they receive in relation to the LFT testing programme through their management meetings.

Staff Responsibilities

Staff who have signed up to use the Lateral Flow Test kits are reminded that it is extremely important that they are testing twice a week and should upload their test results to the national portal. That includes negative and inconclusive test results. This is important as it provides vital information in our overall approach to managing and combatting COVID-19.

If staff have a positive result using the LFT they should:

- Self-isolate and advise their line manager of this
- Book a PCR test through the national COVID test request system
- Only return to work if they then receive a negative result through the PCR test
- Report their positive test to Occupational Health by emailing [Occupational Health](#)



If staff are experiencing any difficulties or wish to provide feedback they should do this through their line manager.

Pulse Survey

The organisation has been working on areas to support health and wellbeing and it would be helpful if you can engage and help inform future actions.

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src="https://sway.office.com/s/K1bEthkxgMaJSyLY/embed" frameborder="0" marginheight="0"
marginwidth="0" max-width="100%" sandbox="allow-forms allow-modals allow-orientation-lock allow-
popups allow-same-origin allow-scripts" scrolling="no" style="border: none; max-width: 100%; max-
height: 100vh" allowfullscreen mozallowfullscreen msallowfullscreen webkitallowfullscreen></iframe>

[Click here to complete the pulse survey](#)

For further information on the Everyone Matters Pulse Survey, email [Lisa Walsh](#), Organisational Development Consultant, L&OD, or call extension 5618.

In addition to the electronic survey or paper option, we felt it helpful to schedule the option of attending a focus group. To support everyone having the opportunity to share their views and have their voice heard, this is open to all staff across the organisation and we encourage you to come along to one of virtual MS Teams sessions and tell us what you think.

The sessions are on the following dates:

- Thursday 25 March 2021, 11am-12pm
- Wednesday 31 March, 3pm-4pm

To book your place on one of our feedback sessions, please contact [Sandra Hill](#), Learning and Organisational Development or call extension 5349.

Teams backgrounds





New corporate branded Microsoft Teams backgrounds are now available to download via [Staffnet](#)

People



Our People - Helen Mackie, Associate Medical Director

New medical management team

Continuing with our expansion and remobilisation of services, we have recently had a restructure of our medical management team. One of the major changes this has brought about, is the addition of Helen Mackie to our team as the new Associate Medical Director for the National Elective Services Division.

A University of Glasgow Graduate, Helen did most of her medical training in the West Coast of Scotland, with a couple of years spent outside Newcastle, specialising in Gastroenterology and General Medicine. Joining our team from Hairmyres Hospital, where she was a consultant for 20 years, Helen brings with her a breadth of experience in leadership roles, including Chief of Medical Services and the National Clinical Advisor for Realistic Medicine.

Throughout most of the pandemic, Helen has been working as a front line clinician, and has seen first-hand not only the challenges, but the spirit of NHSScotland in tackling Coronavirus, caring for patients and ensuring the safety of the staff around her.



1 - Helen Mackie

Helen said: "The pandemic has changed how we work quite drastically, the Realistic Medicine and Gastroenterology work paused and I supported the front line care of COVID Patients at Hairmyres Hospital. I saw first-hand how difficult it was and how staff really rose to the challenge of caring for a completely new disease and finding new ways of working. Also the real heart wrenching communication difficulties, talking to patients with families who couldn't come and visit and also dealing with other members of the team who might be affected.

"There was a great sense of camaraderie and that's also something I'm seeing mirrored when I come here, although this is a COVID light site, it very much wants to be part of the solution and it's going to have a really big contribution going forward as part of the recovery and remobilisation plans."

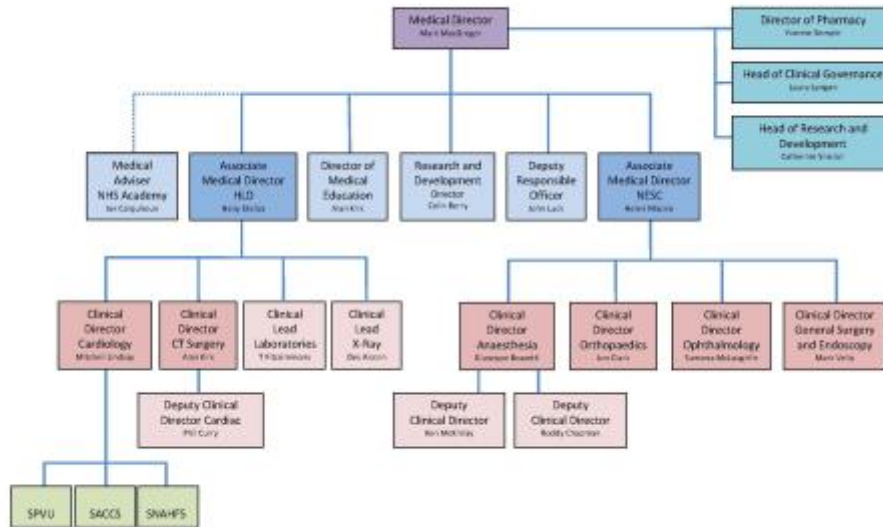
A recent revitalisation of the overall medical management leadership structure led to the appointment of Hany Eteiba as Director for the Heart and Lung services, along with the appointment of Clinical Directors for the different medical directorates within our divisions. This included; Jon Clark in Orthopaedics, Sumona McLaughlin in Ophthalmology, and Giuseppe Bozzetti in Anaesthetics."

This new set up, a triumvirate structure, allows for greater collaborative working and focuses on integrating the voices of staff from each clinical department.

Working closely with the Director of National Elective Services and Associate Nurse Director, a key focus of this system is to ensure a combined and collaborative approach to leadership across management, medical and nursing. This approach is also embedded at Clinical Director level, linking service and nursing managers to provide ensuring strong, visible leadership throughout the organisation.

Helen added: "You get your best service and outcomes for patients when you have a collaborative approach between nursing, management and medical leadership, it's that kind of synergy that the group brings together, and this can make real, lasting, changes. It's really important that teams have the

autonomy to make decisions about their service, as they are the subject experts. The triumvirate model provides a framework in which leaders can come together and present an approach for their service.”



Away from the Hospital

Outside of her medical roles, Helen has a passion for gardening and has been able to lean on this as a way to switch off and disconnect from the pandemic. One of the silver linings of the pandemic and not being able to go on holiday, is that she had plenty of time to spend in the garden, and the results were evident.

She said: “My garden was beautiful last year! There’s a lot of clinical evidence to say that being out in the open air and exercising outside improves your wellbeing. To me, I like having projects on the go, so I love having my gardening, it can bring out my creative side as well as allowing me to vent any frustrations I have on the bushes or hedge (that get severely pruned) and it also gives you a nice calming place where you can feed the birds and watch the wildlife. We actually have a foxes’ lair in the back garden so we’ve set up cameras to see if we can catch images of them.”

During the pandemic, after a long break away from medical education, Helen took on educational supervision roles, acting as clinical supervisor to doctors that had not long left university.

Helen added: "I supervised all the volunteer interim Doctors who had put themselves forward to work early. This was hugely rewarding, as I was helping these doctors who have come straight out of university and thrown into a pandemic, I was their clinical supervisor, mentoring, supporting and training them.

“I think there’s a real opportunity as a profession to think about how we work, so we can deliver care in a much more effective way and also have rewarding work life balances as well. I think a lot of people through COVID have realised that work is not everything.”



Board members reappointed

We are delighted to announce the reappointment of two members of our Board.

Following the announcement by Cabinet Secretary for Health and Sport, Jeane Freeman, Marcella Boyle and Karen Kelly will continue to serve as Non-Executive Directors for a period of four years, from 1 August 2021 to 31 July 2025. Both have served on the Board since 2017.

Marcella is currently Chief Executive Officer (CEO) of The Hymans Robertson Foundation with a focus on supporting vulnerable young people. She has served as a Trustee with ENABLE Scotland, Scotland's national learning disability charity, with experience in senior executive positions in the public and private sectors.

An accountant with a successful career in local Government, Karen worked as Head of Finance at City of Edinburgh Council from 2006 to 2012.

Karen also spent time as Treasurer to the Royal Edinburgh Military Tattoo and Forth Road Bridge until leaving local government in 2015.

Karen has developed a portfolio of non-executive roles and currently serves on the Boards of City of Glasgow College, Apex Scotland and is Treasurer at the Cochrane Organisation. With experience of the Golden Jubilee, she has also previously served as Chair of our organisation Audit and Risk Committee.



2 - Marcella (left) and Karen (right)

“I am pleased that both Marcella and Karen have extended their term and will continue to remain Members of the Board of NHS Golden Jubilee.

“As we continue to navigate our way through the current situation we continue to support patients from all across NHSScotland while progressing our ambitious expansion plans.

“The wealth of experience that both Marcella and Karen bring to us at NHS Golden Jubilee will be invaluable as part of our non-executive team, and I can’t wait to continue working with them in the future.”

Congratulations to both Marcella and Karen!

Susan Douglas-Scott CBE, Chair

New Appointments and Fond Farewells

Welcome to Jess Henderson, Associate Director in the Centre for Sustainable Delivery

This month we welcomed Jessica Henderson to the NHS Golden Jubilee family as an Associate Director in the Centre for Sustainable Delivery (CfSD).

Jess started her career in London working in consulting for both the pharmaceutical sector and the NHS. She then moved into private healthcare undertaking a range of responsibilities for the Managing Director of the company.

Her first move into working for the NHS full-time was in an Academic Health Science Network, which had a focus on systems level transformation and innovation. After this post Jess returned to Scotland, initially working in a Health and Social Care Partnership before moving into NHS National Services Scotland as a National Programme Director, leading the National Laboratories Programme.

When COVID-19 struck, her team was deployed into the COVID-19 testing response where she served as Senior Responsible Officer for NHS Labs capacity, working with colleagues across the system to stand up three Regional Hubs, develop testing pathways and deploy innovation.

Jess said: "I'm really looking forward to joining the team and working for the new Centre for Sustainable Delivery at this crucial point for the NHS as it moves into recovery.

"I will focus on strategic planning and working collaboratively with all of the Scottish Health Boards to find novel ways to provide high quality, responsive patient care through patient centred design, whilst raising the profile of the new CfSD, which will provide a fantastic resource for NHS Scotland."



Over the past month we said a fond farewell to three members of Team Jubilee.

After almost four years' service at Golden Jubilee, our Spiritual Care and Diversity Lead **Andy Gillies** is leaving our organisation for pastures new.

During this time he has been a great support to both staff and patients, offering a kind word to all those who needed it.

Equipment and Compliance Manager **Robert Stewart** is retiring after more than 46 years' service in the NHS and 6 years at the Golden Jubilee.

Having spent so many years as part of the NHS, Robert is leaving with many fond memories and friends for life.



3 - Andy Gillies



4 - Robert Stewart with colleagues

Helen Monaghan has retired from the Acute Pain Service after 18 years at the Golden Jubilee and a total of 40 years in the NHS.

Starting in the Orthopaedics department when it was first established, Helen switched specialities where she took up a post on the Cardiac Ward, before joining the Acute Pain Service almost 16 years ago.

Helen has been a key figure across all specialities reviewing patients and providing education for staff in all areas covered by the Pain Service.

Recently, she has been the Lead Nurse for the Cardiothoracic APS.

Her knowledge, skills and cheerful nature will be greatly missed on a daily basis throughout the hospital. We wish her a long, happy and healthy retirement.



5 - Helen Monaghan

On behalf of all of your friends, colleagues and our patients, we want to thank you all for everything you have done for the Jubilee, and wish you all the best in the years to come!

Val-You



Staff Diversity Networks

At the end of February 2021 we announced the formation of a new network for our LGBT+ staff. The network provides a safe space for staff to discuss issues of importance in relation to sexuality and gender identity within the workplace. The network is a positive step in ensuring our commitment to our LGBT+ staff, patients and visitors feel empowered, visible, safe, and proud to be themselves.

The network will report into the Diversity and Inclusion group (formerly known as the Equalities Group). We are ambitious with our intentions to create an energetic collective voice to promote positive change and enhance the visibility of LGBT+ activities across the organisation.



If you are interested in joining this new network or would like further information, please email [Rob White](#) (Service Design and Equalities Lead) or phone Rob on extension 5480.

LGBT+ People around Death and Bereavement

There is a free webinar for health and social care professionals.

The webinar will provide an overview of specific issues that affect the LGBT+ community around end-of-life and bereavement care and guidance on how health and social care professionals can be considerate to the needs of patients/clients who are LGBT+.

	Supporting LGBT+ People around Death and Bereavement Free webinar for health & social care professionals	
DATE & TIME Wednesday 31 March, 17:00-18:00		This webinar will cover: <ul style="list-style-type: none"> • An overview of specific issues that affect the LGBT+ community around end-of-life and bereavement care • Guidance on how health and social care professionals can be considerate to the needs of patients/clients who are LGBT+ • It will include reflections around COVID-related issues but will have general relevance for other contexts
SPEAKERS Megan Szeides, Campaigns Policy & Research Officer & Jake Laws, Programme Officer, Stonewall Scotland		
TARGET AUDIENCE All health and social care professionals		
For questions, please contact SupportAroundDeath@nhs.scot.nhs.uk For more information, please visit http://www.sad.scot.nhs.uk/events/		

The webinar will take place on Wednesday 31 March from 5pm until 8pm. [Click here to book a slot.](#)

For questions, please email [Support Around Death](mailto:SupportAroundDeath@nhs.scot.nhs.uk) and for more information, please [visit this website.](http://www.sad.scot.nhs.uk/events/)

Health and Wellbeing



We are committed to supporting the health and wellbeing of our staff and have a range of resources available.



Jubilee Active blog

Are you obsessed with doing your 10,000 steps each and every day?

Do you even know why it's 10,000 and not 5,000, or 7,500 steps?

The latest Jubilee Active blog by Occupational Health Physiotherapists Kathryn Wales and David Longhurst has all the answers you need, as well as some great health advice.



6 - David and Kathryn

[Read the blog here](#)

Focus on Wellbeing Webinar

Following the success, positive feedback and engagement of the last two Focus on Wellbeing webinar programmes, we are excited to announce that a third has now been arranged for all staff. The programme compliments and supports the resources available on the National Wellbeing Hub which you can access [here](#).

The sessions are intended to support and empower all staff to enhance their personal resilience during these challenging times.

The Webinars will focus on:

- Managing working Parenthood in Current Times
- Stress and Anxiety
- Sleep
- Enhancing Personal Resilience
- Mindfulness
- Yoga
- Self-care
- Coping with low mood
- Reflective Practice in the workplace
- Be kind to yourself



You can access all of our resources on [Staffnet](#) along with the [programme of webinars](#).

Workforce Specialist Service

The mental health of all our staff remains a priority here at Golden Jubilee. The introduction of the Workforce Specialist Service (WSS) was shared last week. The service offers confidential,

multidisciplinary mental health treatment services with expertise in treating regulated health and social services professionals.

Focusing on the improvement of staff wellbeing and mental health, the WSS aims to supplement a range of staff support services available at local level. Free at the point of delivery, this confidential service encourages anyone who feels they would benefit to seek support.

Delivered by a multi-disciplinary team of mental health care providers, the service covers a range of mental health issues such as stress, anxiety, depression or addiction with a particular focus on where these issues might affect work.

The service is complementary to the local Occupational Health Service and local support services and does not remove the statutory responsibility of the NHS Board Responsible Officers and Nurse and Midwifery Directors to ensure there is a culture of support to maintain patient safety.



Staff can access the service by visiting the [National Wellbeing Hub: The Workforce Specialist Service \(WSS\) - PRoMIS](#) | [National Wellbeing Hub](#) for those working in Health and Social Care. They can also [email](#) or call 0300 0303 300.

Yoga4Health Online Programme Free for Staff

As part of the continuing Health and Wellbeing programme, a 10 week breathing and moving programme ([Yoga4Health](#)) is now available free for the next three months from the Yoga in Healthcare Alliance to all Health and Social Care staff.

This course is suitable for anyone new to yoga and was developed specifically to help with many health issues, such as, anxiety, depression, and those with mild respiratory or cardio vascular issues.

The course also builds strength and resilience for those recovering from, or currently with COVID-19.

To ensure everyone benefits from this programme, alternatives are given for every posture allowing you to practice safely and in an environment you are most comfortable.

This course has been proven to significantly improve participants stress levels, depression, mental and physical wellbeing.

You can do the sessions when it suits you best and you can even repeat parts before moving on to the next week and you can get started right away.



If you are interested please sign up using the [Yoga4health](#) link.

The Social side



Here's some social media comments from patients and the public about you!

Gil Sy - would love to thank all the staff I met while in the Jubilee over last few days!

Was In ward 4 east, great bunch of nurses, charge nurse Donna (who I kept calling Jackie must have been the anaesthetic).

Fantastic service nothing was a problem from the ward, to pre op lady's, then theatre staff all very caring people, making the surgery process a very easy time (twice in the one and day). Mr Smillie and his colleague whom explained everything about my surgery and performed my surgery amazing (total respect for these skilled people) and putting my mind at ease before and after with the surgery!

Clean, tidy, well operated hospital looking after patients amazingly well! Thank you!

Marian Balfour - My 81 year old sister had her 2nd knee operation in here and can't praise it enough. Her surgeon Mr. Joe Baines was incredible both times and the nurses and doctors that helped her after

her operations were fantastic too. Thank you so much for taking care of her, she wholeheartedly appreciates everything you did for her.

Irene Crawford – message on retirement of Robert Stewart

Robert I hope you pick up these messages. Many congratulations and all the best of luck was a pleasure to work with you, so good and caring at what you do but would never play poker with you.....unsung hero BW Irene. Stay safe and keep well!

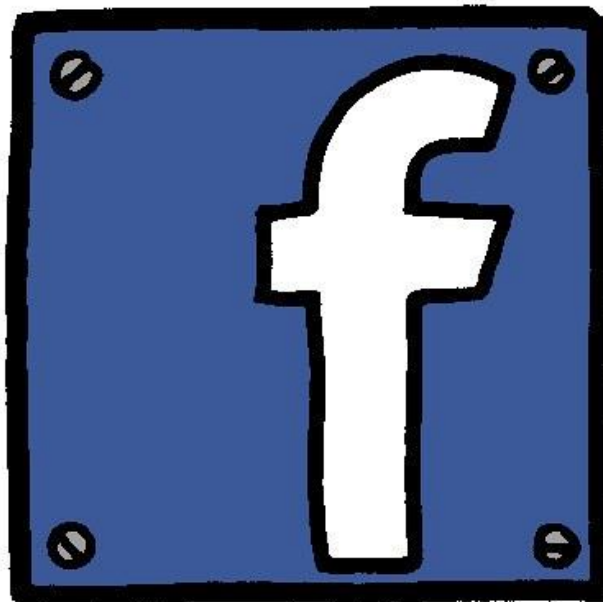


What's happening on our social media pages

Facebook:

As mentioned, this month we were sad to say goodbye to our Spiritual Care and Diversity Lead Andy Gillies. Andy had such an impact on staff and patients alike that he received a heartfelt response from all online.

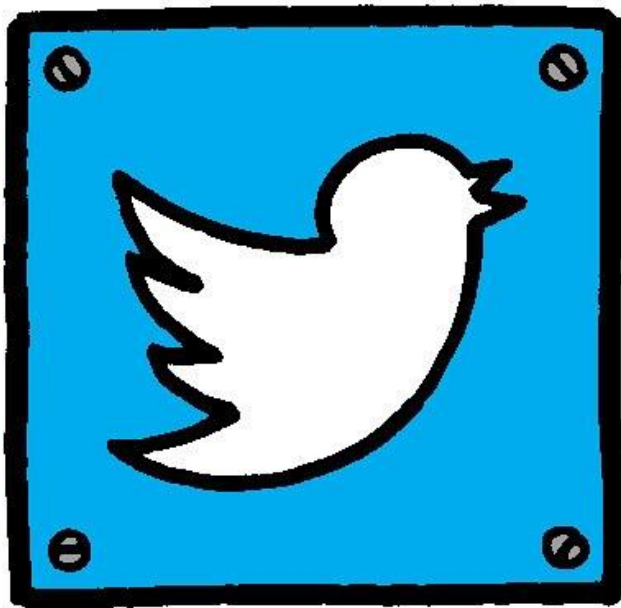
[Click here to view the post](#)



Twitter:

As we continue to expand our services, recruitment has remained a key focus for our social feed.

[Click here to view the post](#)

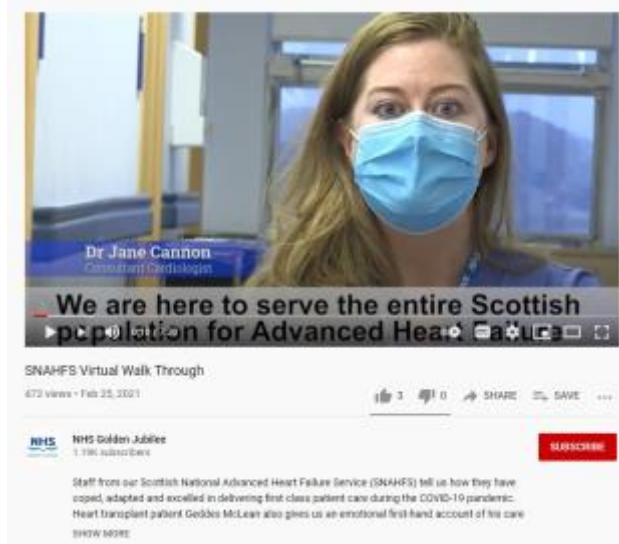


7 - [Click here to access our Twitter page](#)

YouTube:

Our SNAHFS Virtual Walk Through was positively received with nearly 400 video views.

[Click here to view the video](#)



8 - [Click here to access our YouTube page](#)

LinkedIn:

This platform is perfect for promoting vacancies and this month we have been focusing on all the great opportunities available here at Golden Jubilee.

[Click here to view our post](#)



Get social with us and keep up to date with everything that's going on in #TeamJubilee on our social media pages.

Events we celebrated socially this month

Clydebank Blitz anniversary

On March 13, it was 80 years to the day that air raid sirens were sounding on our site.

The timeline in [this link](#) brings home the effect of the Clydebank blitz on our local community.



COVID research heroes

On March 15 we joined frontline staff everywhere in saying a huge thank you to those behind COVID research who are the unsung heroes of the pandemic.

Follow [this link](#) to read about some of the research we have been involved in at NHS Golden Jubilee.



Organ donation – opt out law change

From 26 March, Scotland is moving to an opt out system of organ and tissue donation.

Find out what it means for you, and your choices [here](#).



No Smoking Day

This past year has been a stressful time for everyone and people are coping as best they can.

For some people, that means smoking more than they normally would, which could be adding to their stress.

We know that quitting smoking improves health and lowers odds of developing lung cancer, but it also improves your mental wellbeing.

For more info [click here](#).



International Women's Day

International Women's Day 2021 is a global campaign which focuses on equality.

The initiative reflects NHS Golden Jubilee's commitment to empowerment and equality and aims to champion gender equality by encouraging people to come together to accelerate change for a fair and equal world.



British Science Week – COVID testing

To mark British Science Week, [click here for an inside look at how our Labs team carry out COVID tests for each of our patients to help keep everyone safe.](#)



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Scottish Apprenticeship Week

The beginning of March was Scottish Apprenticeship Week.

Here at the Golden Jubilee we are proud to offer apprenticeships to those looking to grow and develop their skills and confidence.

Meet Ciara Gallacher, our newest apprentice here at #TeamJubilee.



Ciara Gallacher
Apprentice Patient
Co-ordinator
#TeamJubilee
www.nhs.uk/goldenjubilee.co.uk

NHS
Golden Jubilee

Ciara Gallacher joined our booking office as an apprentice patient co-ordinator after completing her school work experience at Golden Jubilee.

Ciara said: "I really enjoyed doing my work experience here and was told to look out for an apprentice position that was opening up and my school helped me apply."

Since starting her apprenticeship, Ciara has fit right in with her #TeamJubilee colleagues.

"I really love working with all the staff and getting to speak with different patients. Even joining during Covid times, everyone has made me feel so welcome."

Ciara is looking to achieve a qualification in business and admin and is really keen to keep working as part of the NHS as she progresses.

NHS Golf Classic

The NHS Golf Classic tournament is set to take place on Monday 17 May 2021 at Archerfield Links North Berwick (subject to COVID-19 restrictions).

The top NHS scores qualify to represent the Scottish team at the NHS 4 Nations Finals at the Macdonald Portal Resort in Cheshire on the 16 and 17 August 2021 where (restrictions allowing) teams from England, Wales, Northern Ireland and Scotland will all compete for the Red Review Events trophy.



To register or request further details, please email [Gail Proudfoot](mailto:Gail.Proudfoot@nhs.uk) or call 07519 071662.

Contact



Tell us what you think...we want to hear your views!

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